financial support process

caba:

1 Get in touch: via **email**, **phone**, **chat**, or **mycaba account**. Whatever works best for you.

2 Connect to your support officer: We'll assign a **support officer** who will guide you through the process.

3 Submit your application: Complete the form on mycaba (or request a paper/email version) and **provide supporting documents**, like bank statements or benefit forms.

4 Review & decision: Your support officer will assess your application and will update you within **10 working days**.

5 Receive funds: Monthly grants are paid near the **1st of each month**, while one-off payments have a set date.